[DASHBOARD] <Basic, Power, Admin>

| - System overview (status, key metrics, critical updates)

| - Quick navigation to high-priority tasks

|

+--> [JOBS] <Basic, Power, Admin>

| - View tasks (pending, in-progress, completed)

| - Print tasks

| - Submit minimal reports

| |

| +--> [PENDING TASKS] <Basic, Power, Admin>

| | - View all pending assignments

| | - Mark tasks as completed

| |

| +--> [IN-PROGRESS TASKS] <Basic, Power, Admin>

| | - Update task status

| | - Add progress notes

| |

| +--> [COMPLETED TASKS] <Basic, Power, Admin>

| - Archive of completed tasks

| - Option to reopen tasks

|

+--> [HISTORY] <Basic, Power, Admin>

| - View completed jobs and past reports

| - Search by date, task name, or category

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+--> [DOCUMENTATION] <Basic, Power, Admin>

| - Guidelines and FAQs

| - Offline-accessible files

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+--> [TUTORIALS] <Basic, Power, Admin>

| - Step-by-step guides

| - Videos or infographics

|

+--> [PARAMETERS] <Power, Admin>

| - Adjust reactivity (e.g., task routing speed)

| - Configure automation rules

| |

| +--> [ROUTING RULES] <Power, Admin>

| | - View/edit routing conditions

| | - Set escalation thresholds

| |

| +--> [NOTIFICATIONS SETTINGS] <Power, Admin>

| - Manage notification levels

| - Customize triggers for alerts

|

+--> [ROLES & PERMISSIONS] <Power, Admin>

| - Activate new roles

| - Manage user access levels

| |

| +--> [CREATE ROLE] <Admin>

| | - Set access permissions

| | - Assign roles to users or groups

| |

| +--> [EDIT ROLE] <Admin>

| - Modify role settings

| - Change assigned users

|

+--> [MODULES] <Power, Admin>

| - Enable/disable functionalities (e.g., job posting)

| - Configure module settings

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| +--> [MODULE CATALOG] <Power, Admin>

| | - Browse available modules

| | - Activate/deactivate modules

| |

| +--> [MODULE CONFIGURATION] <Power, Admin>

| - Set module-specific preferences

|

+--> [THEMING] <Power, Admin>

| - Organization-wide branding

| - Preview and apply themes

|

+--> [ADVANCED QUERIES] <Power, Admin>

| - Query historical data

| - Analyze patterns (e.g., delays, efficiency)

| |

| +--> [PATTERN ANALYSIS] <Power, Admin>

| | - Identify trends in delays

| | - Generate visualization charts

| |

| +--> [CUSTOM QUERY BUILDER] <Power, Admin>

| - Create detailed filters for data

| - Export results in preferred formats

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+--> [REPORTS] <Power, Admin>

| - Generate detailed reports

| - Export and share data

| |

| +--> [STANDARD REPORTS] <Power, Admin>

| | - Predefined templates (e.g., task completion)

| |

| +--> [CUSTOM REPORTS] <Power, Admin>

| - Create and save customized report layouts

|

+--> [LOGS] <Admin>

| - Full system activity logs

| - Error tracking and troubleshooting

| |

| +--> [ACTIVITY LOGS] <Admin>

| | - Record of all user actions

| | - Search by user, date, or action type

| |

| +--> [ERROR LOGS] <Admin>

| - System issues and failures

| - Export logs for offline review

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+--> [SETTINGS] <Admin>

- Global configurations

- Import/export rules and system-wide options

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+--> [SYSTEM CONFIGURATION] <Admin>

| - Set global settings (e.g., backup schedules)

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+--> [IMPORT/EXPORT SETTINGS] <Admin>

- Save or restore system preferences

- Export configurations for replication